

# HADLEY WOOD RAIL USER GROUP

## What is HWRUG?

- A campaigning organisation founded in 2015 to represent the interests of all Hadley Wood's rail users and initially to campaign for step free access to our station (achieved in 2017)
- The channel for communications with the railway industry, notably GTR and Network Rail (NR) and our Station Manager, for all local rail users, including inbound workers and other non-residents
- A key GTR stakeholder, participating in regular conferences and seminars and represented on their Access Advisory Panel by our Vice-Chair, Gillian Henley
- Affiliated to Railfuture, the UK's leading independent organisation campaigning for better rail services. An active member of its London and South East Branch and winner of three national awards

## Activities of the last year

- Continuing campaigning for the everyday service level of 4 trains per hour (tph) promised through the "2018 Timetable" consultation since the failure of the initial implementation in May
  - *An increase to 4 tph for most of every weekday expected wef 9Dec18*
- Maintaining pressure to achieve enhancements to our station and resolve emerging issues
- Initiating jointly with the HWA the Treegate Campaign to hold NR to account for its extreme tree felling and fencing works here in Spring 2018, resulting in the development of a new vegetation management model and the opportunity to give evidence to the Varley Review into all aspects of NR's approach to vegetation management (*NB publication just delayed by minister's resignation*)
- Participation in GTR's stakeholder trip to Siemens Germany to inspect and test-drive one of the new Class 717 trains which start to come into service on our route this autumn
- Achievement of a strategic new stop at Cockfosters Tube for Great Northern rail replacement buses and more efficient encashment of travel vouchers claimed for disruption
- Collaborating with other Rail User Groups to press the DfT for a fares freeze for 2019

## Priorities and events

- Pressing GTR to deliver the promised full "metro" service level of 4 tph all week as soon as possible and then promoting train usage and a "tapping" campaign to raise the critical footfall figure
- Achieving the best outcome for our station infrastructure from NR through the Treegate Campaign, including enhancements to the access lane and proper consideration of the geotechnical impact on the cuttings from their extreme devegetation work
- Arranging a visit to a signalling centre at the invitation of NR's Head of Operations, LNER South

**Please join us to increase our strength in numbers as we press for better rail services and amenities!**

HWRUG holds periodic meetings here with railway industry executives and keeps members informed of relevant developments through ad hoc email bulletins. Membership is free and you'll find a membership form overleaf. Your membership will help Hadley Wood continue to punch above its footfall weight.



**ISOLATION – OYSTER – ACCESSIBILITY**

[www.hadleywood.org.uk/railway](http://www.hadleywood.org.uk/railway)



*Francesca Caine, Chair, November 2018*